

To our Customers

We at MHJ want to take this opportunity to explain our current approach to the COVID-19 outbreak.

We are doing everything possible to protect the health of our Associates, Employees and Customers while also ensuring the highest level of account service.

What does that mean? It means we are doing the work to ensure we have consistent, optimized business processes and solutions that will not see interruption or other impact by the COVID-19 outbreak. MHJ is dedicated to maintaining business as usual for all of your insurance needs.

Please be aware that in today's environment, almost all insurance transactions can be handled by telephone and the internet.

We encourage our customers who come to the office for premium payment to not pay with cash. To accommodate those who do not have a bank account, we encourage payment be made with a money order.

In the effort to protect both the customer health and the health of MHJ employees, premium payments may be mailed directly to the company or by telephone or internet to the company. Payments may be made during normal business hours to MHJ by telephone using credit/debit card or by checking account. We are asking for the customer to provide email addresses to better serve our customers by providing receipt of payment and other requests for information or documents.

If you have questions, please reach out to our agency. As always MHJ Insurance staff is dedicated to providing the support our customers require.

Thank you