

Morse Harwell Jiles Insurance has been protecting your family, friends, and neighbors since 1935. With the COVID-19 pandemic, we are taking steps to protect our staff as well. To do so, we are offering limited access in our lobby until further notice. We will continue to provide quotes for new policies and deliver the same level of service our customers expect from our agency.

You can report claims, request quotes, make changes, or seek other service, by calling our office at (573) 785-3138. The following email addresses are monitored during business hours:

For personal insurance quotes or service - personal@mhjinsurance.com

For commercial insurance quotes or service - commercial@mhjinsurance.com

For employee benefits, health or life insurance assistance - benefits@mhjinsurance.com

For general inquires - mhjstaff@mhjinsurance.com

For our Dexter office – mhjdexterstaff@mhjinsurance.com

Please be aware, we no longer accept cash payments. MHJ will accept personal checks or money orders during business hours in our lobby. We can also take Credit/Debit card and EFT check payments (where applicable) in our lobby or via phone. However, we encourage our customers to follow payment instructions on invoices using the mail or company websites in order to keep face to face transactions to a minimum.

We appreciate your understanding, we are thankful for your business, and we wish you and your family's safety and good health during these times of uncertainty.

To our Customers

We at MHJ want to take this opportunity to explain our current approach to the COVID-19 outbreak. We are doing everything possible to protect the health of our Associates, Employees and Customers while also ensuring the highest level of account service. What does that mean? It means we are doing the work to ensure we have consistent, optimized business processes and solutions that will not see interruption or other impact by the COVID-19 outbreak. MHJ is dedicated to maintaining business as usual for all of your insurance needs. Please be aware that in today's environment, almost all insurance transactions can be handled by telephone and the internet. We encourage our customers who come to the office for premium payment to not pay with cash. To accommodate those who do not have a bank account, we encourage payment be made with a money order. In the effort to protect both the customer health and the health of MHJ employees, premium payments may be mailed directly to the company or by telephone or internet to the company. Payments may be made during normal business hours to MHJ by telephone using credit/debit card or by checking account. We are asking for the customer to provide email addresses to better serve our customers by providing receipt of payment and other requests for information or documents. If you have questions, please reach out to our agency. As always MHJ Insurance staff is dedicated to providing the support our customers require. Thank you